

2024-2025 FIRST-YEAR Dining Plan Contract

Duke University requires that all first-year undergraduate students residing on East Campus participate in a First-Year Dining Plan.

TERMS & CONDITIONS:

- This contract is between the individual (a first-year student living on East Campus) named below (the participant) and Duke Dining.
- The period of this contract shall be for the semester(s) indicated below. Fall semester contracts are automatically renewed for the spring unless changed or cancelled during the Dining Plan Change Periods listed below.
- The participant will be billed prior to each semester (fall and spring) for the selected dining plan and a \$25.00 non-refundable Dining fee through the University Bursar.
- Dining Administration can change the terms & conditions of this contract with 30 days' notice.

BOARD PLAN:

- The Board Plan includes fourteen all-you-can-eat meals at the Marketplace per week: five breakfasts Monday through Friday, seven dinners, and two brunches (Monday through Sunday dinner, Saturday and Sunday brunch). See the chart below for specific service dates.
- After leaving the facility, a participant cannot re-enter during the same meal period.
- The Board Plan includes four guest meal passes per semester.

FOOD POINTS:

- Food Points will be allocated each semester. Although unused fall Food Points will remain in the account for use during the spring semester, spring semester plans must be purchased in full. Cancellation of the spring plan will result in forfeiture of any unused fall Food Points. Spring semester Food Points will not be available before spring semester begins.
- The participant will have access to the Food Points from August 19, 2024, through 11:59pm on May 11, 2025.
- The participant may add up to \$1,500.00 in additional Food Points per semester (in increments of \$25.00) to the selected dining plan during the term of the contract. These additional Food Points are charged to the participant's Bursar account and will be subject to the Refund Policy.

CANCELLATION POLICY:

- A participant who withdraws from classes or takes a leave of absence (as certified by the Registrar, Residential Life, or an appropriate dean) may cancel this contract by notifying the DukeCard Office.

- For mid-semester cancellations, Duke Dining will credit the participant's Bursar account with a prorated amount of Board Plan meals.
- Cancellation of the spring plan will result in forfeiture of any unused fall Food Points.

REFUND POLICY:

- Duke University does not provide refunds for unused Food Points or Board Plan meals at the end of the semester or academic term.

DINING PLAN CHANGES:

- A participant requesting a Dining Plan change on religious or medical grounds will be referred to the Student Disability Access Office (SDAO) who will then make a recommendation to the Duke Dining Administrative Office. Based on this recommendation and further research, the Duke Dining Administrative Office will make the final decision.

BASIC INFORMATION:

- The selected dining plan is non-transferable, non-redeemable for gift cards or cash, either in part or whole.
- The participant must present his/her DukeCard on their mobile device to the cashier at the time of purchase.
- Account statements can be accessed online at dukecard.duke.edu. You can view detailed information for the current period and statements for the past six months. Questions concerning transaction records, or the status of an account should be referred to the DukeCard Office.
- The participant should immediately report a lost DukeCard to the DukeCard Office to protect the account from unauthorized use. Duke Dining will not assume responsibility for unauthorized transactions.
- Duke Dining reserves the right to determine menus, prices, hours, days of operation, and other operational practices for all dining facilities.
- The participant can pay for a guest's transaction only when present at the time of purchase (by using Food Points).
- Misuse of the Dining Plan is subject to the provisions of the Duke University Judicial Code.

BOARD PLAN SERVICE PERIODS	Last Meal Before Break	First Meal After Break
First-Year Orientation	First Board Meal Saturday, August 24, 2024 <i>-Brunch-</i>	
Fall Break	Friday, October 11, 2024 <i>Breakfast</i>	Tuesday, October 15, 2024 <i>Dinner</i>
Thanksgiving Break	Tuesday, November 26, 2024 <i>Dinner</i>	Sunday, December 1, 2024 <i>Dinner</i>
Winter Break	Monday, December 16, 2024 <i>Dinner</i>	Tuesday, January 7, 2025 <i>Dinner</i>
Spring Break	Friday, March 7, 2025 <i>Breakfast</i>	Sunday, March 16, 2025 <i>Dinner</i>
End of Academic Year	Saturday, May 3, 2025 <i>Dinner</i>	

Dining Plan (Cost per Semester)	First Year Dining Plan (\$3,470 board + \$946 Food Points)
	*Does not include \$25 dining fee *Does not include 7.5% NC sales tax surcharge



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